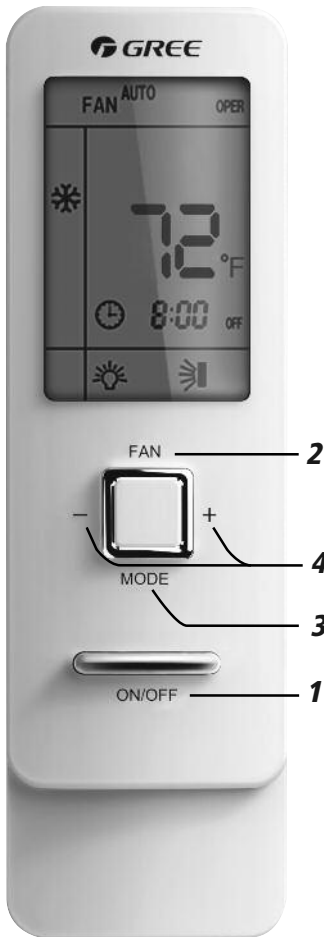


# QUICK-START GUIDE

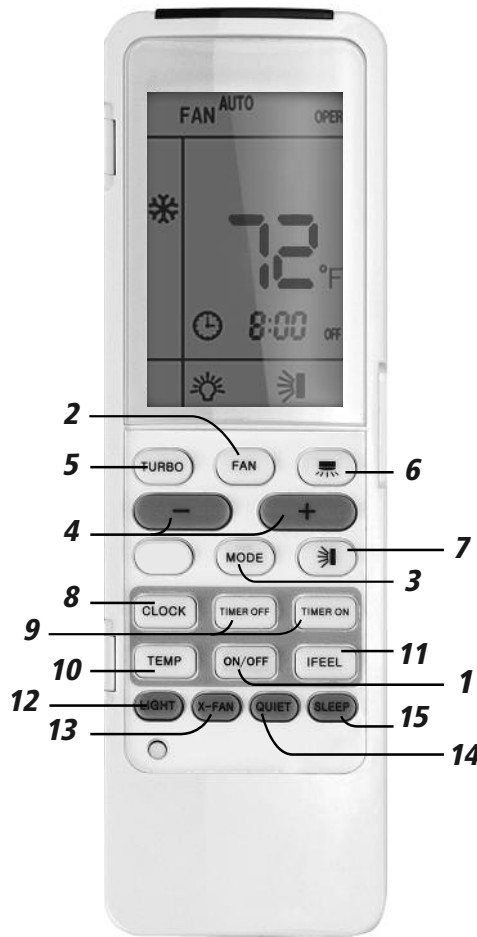
## WALL MOUNT DUCTLESS AIR CONDITIONING AND HEATING SYSTEM

SAP09HP230V1A    SAP18HP230V1A  
SAP12HP230V1A    SAP24HP230V1A

**NOTE: Please read the complete Owner's Manual carefully before operation.**



(Before opening cover)



(After opening cover)



**INDOOR UNIT FRONT PANEL DISPLAY:** Look here for LED display of system status, setpoint and indoor temperatures and malfunction codes.

1. **ON/OFF Button**  
Press to power the unit on or off.
2. **FAN Button**  
Press to select fan speed (Ultra-Low, Low, Low-Medium, Medium, Medium-High, High or Turbo).
3. **MODE Button**  

: HEAT	: DRY	: FAN ONLY
: COOL	: AUTO	
4. **+/- Buttons**  
Press to either raise or lower settings including temperature and time.
5. **TURBO Button**  
Press to boost cooling or heating airflow. Quickest way to reach preset temperature.
6. **Button**  
Press to control horizontal angle of louvers and to redirect airflow.
7. **Button**  
Press to control vertical angle of louvers and to redirect airflow.
8. **CLOCK Button**  
Press to display time of day or time remaining on timer.
9. **TIMER ON/TIMER OFF Buttons**  
Press to start or stop the timer. (Adjust with "+" and "-" buttons.) See Owner's Manual for more details.
10. **TEMP Button**  
Press to select temperature setting.
11. **I FEEL Button**  
Press to activate; allows unit to sense temperature at the remote controller in Cool mode.
12. **LIGHT Button**  
Press to turn on lights on the unit's Front Panel Display. Press again to turn off.
13. **X-FAN Button**  
Automatically runs fan after unit is turned off to remove moisture from coil.
14. **QUIET Button**  
Press to activate in Heat or Cool mode; after the room reaches its set temperature, the system operates discreetly at Low fan speed.
15. **SLEEP Button**  
Press to select one of three SLEEP modes, each offering varying levels of comfort control while sleeping. See Owner's Manual for more details.

# KEY FEATURES & FUNCTIONS

---

## **SMARTPHONE CONTROL**

Built-in intelligent WIFI capability and Smart Control function allows you to operate the unit with standard Android or iOS smartphones. See Owner's Manual for more details.

## **MULTI FAN SPEEDS**

Whether operating in either Cool or Heat mode, the indoor fan can be set to your choice of seven different speeds (Ultra-Low, Low, Low-Medium, Medium, Medium-High, High or Turbo) to achieve maximum comfort.

## **DRY MODE**

During warm humid conditions, selecting this mode will increase moisture removal in your room for added indoor comfort. Fan speed cannot be adjusted in Dry Mode.

## **X-FAN MODE**

In humid areas, this Dry Coil function allows indoor fan to run for a pre-determined time after unit is turned off (in Cool or Dry modes) to ensure that additional moisture is removed from coil.

## **POWER FAILURE FUNCTION**

Your settings and parameters are stored in non-volatile memory and are retained during a power failure.

## **I FEEL MODE**

This function senses the temperature at the remote controller instead of at the indoor unit in Cool mode. It then adjusts airflow and temperature accordingly for the ultimate in personal comfort control and energy savings.

## **SLEEP MODE**

Choose one of three selectable sleep cycles to automatically adjust room temperatures during your sleep time to maximize comfort and reduce utility bills.

## **INTELLIGENT PRE-HEATING**

In Heat mode, the system delays fan activation until the coil has warmed up to prevent blowing uncomfortable cool air into the room.

## **SELF-DIAGNOSIS**

The built-in computer uses real-time diagnostics to continuously scan for errors or malfunctions. Fault codes are shown on the unit display to facilitate troubleshooting.

# FAQs

---

## **Why does the fan continue to run even when the unit is not cooling or heating?**

To maintain consistent temperatures and minimize energy-loss from constant starts and stops, the fan keeps air flowing past the thermostat.

## **What temperature is displayed on the remote controller?**

The remote always displays your desired indoor temperature. (You may view current indoor temperature, as well as desired temperature, on the indoor unit's Front Panel Display.)

## **What happens if the remote is lost or damaged?**

Use the Aux button to manually operate the unit. Lift up the front panel section on the indoor unit and locate the button on the right-hand side. Press the button to turn the unit ON or OFF. (Not all functions will be available.) Press again to cancel Aux Mode and transfer control back to the remote controller.

*Not all features available on all models. Your actual system and related devices may differ from the images shown in this manual.*

For complete instructions on these and other functions, as well as important safety information, see the Owner's Manual.

**For more information, visit [GreeComfort.com](http://GreeComfort.com).**



Specifications are subject to change without notice. Manufacturer reserves the right to discontinue, or change at any time, specifications or designs without notice or without incurring obligations.

©2017. All rights reserved. Cat. No: GREE\_SAPPHIRE\_QUICK\_060917